STORY TYPE MATRIX

Storytelling for ACTION

What type of stories to tell and when to tell them

Are you Asking for a donation or Reporting back to donors?



Asking

Story Type:

Story of Need

A problem that is unsolved A person that needs help A story that is not complete

Reporting

Story Type:

Story of Triumph

A solved problem A helped beneficiary A completed story

When to Tell:

Newsletter E-news Annual Report 1-to-1 Reports to Major Donors

When to Tell:

Appeal letters E-appeals Fundraising events 1-to-1 Asks

Do not do both at the same time. You will raise less money.